



Annual Drinking Water Quality Report

Period of January 1 to December 31, 2020

PSW ID 1290016

This report provides you with important information about your drinking water and the efforts to provide safe drinking water. For more information regarding this report, contact Mindi Letchworth, Administrative Supervisor, at 972-564-3801 or email mindi@highpointsud.com.

Information about Your Drinking Water

Drinking water sources (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material and can pick up substances resulting from the presence of animals or human activity. Drinking water, including bottled water, may reasonably contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline at (800) 426-4791.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, can naturally occur or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides may come from various sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, are by-products of industrial processes and petroleum production and can also come from gas stations, urban stormwater runoff, and septic systems.
- Radioactive contaminants can be naturally occurring or result from oil and gas production and mining activities.

To ensure that tap water is safe to drink, EPA prescribes regulations that limit the number of specific contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protections for public health.

Contaminants may be found in drinking water that may cause taste, color, or odor problems. These types of issues do not necessarily cause health concerns. Please contact the office for more information on the taste, odor, or color of drinking water.

You may be more vulnerable than the general population to certain microbial contaminants, such as *Cryptosporidium*, in drinking water. Infants, some elderly, or immunocompromised persons such as those undergoing chemotherapy for cancer; persons who have undergone organ transplants; those who are undergoing treatment with steroids; and people with HIV/AIDS or other immune system disorders, can be particularly at risk from infections. You should seek advice about drinking water from your physician or health care providers. Additional guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* are available from the Safe Drinking Water Hotline (800) 426-4791.

If present, elevated lead levels can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high-quality drinking water, but we cannot control the various materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure are available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Information about Source Water

High Point WSC purchases Surface Water from the City of Forney and Terrell. North Texas Municipal Water District treats raw water from Lake Lavon and Lake Tawakoni and sells it to Forney and Terrell.

Public Participation Opportunities

The Board of Directors holds a public meeting every 3rd Thursday of each month at 16983 Valley View Road, Forney, TX 75126, beginning at 7:00 pm. To learn more about future public meetings, visit our website at www.highpointsud.com.

The TCEQ has completed a Source Water Susceptibility for all drinking water systems that own their sources. The report describes the susceptibility and types of constituents that may contact your drinking water source based on human activities and natural conditions. The system(s) from which we purchase our water received the assessment report. For more information on source water assessments and protection efforts at our system, contact Mindi Letchworth at 972-564-3801.

Water Conservation

No landscape and lawn irrigation from 10 am – 6 pm. Prohibit using water in such a manner as to allow runoff or other waste. Limit watering with sprinklers or irrigation systems to no more than two days per week as needed per the following schedule:

- Addresses ending in 0, 2, 4, 6, 8 – Wednesday & Saturday
- Addresses ending in 1, 3, 5, 7, 9 – Tuesday & Friday

En Español

Este reporte incluye información importante sobre el agua para tomar. Para asistencia en español, favor de llamar al telefono 972-564-3801.

Definitions

Action Level – The concentration of a contaminant, if exceeded, triggers treatment or other requirements a water system must follow.

Maximum Contaminant Level (MCL) – The highest level of a contaminant allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Level 1 Assessment – A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Maximum Contaminant Level Goal (MCLG) – The level of a contaminant in drinking water below which there is no known or expected health risk. MCLGs allow for a margin of safety.

Maximum residual disinfectant level (MRDL) – The highest level of disinfectant allowed in drinking water. There is convincing evidence that the addition of a disinfectant is necessary for the control of microbial contaminants.

Maximum residual disinfectant level goal (MRDLG) – The level of a drinking water disinfectant below which there is no known or expected health risk. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA – Not applicable

NTU – Nephelometric turbidity units (a measure of turbidity)

pCi/L – Picocuries per liter (a measure of radioactivity)

ppb – Micrograms per liter or parts per billion – or one ounce in 7,350,000 gallons of water

ppm – Milligrams per liter or parts per million – or one ounce in 7,350 gallons of water

Ppt – Parts per trillion, or nanograms per liter (ng/L)

Water Purchased:	393,870,000
Water Sold:	357,782,116
Water Loss:	36,087,884
Loss Percentage:	9.16%
Accounted for Loss:	4,341,300
Unaccounted for Loss:	8.06%

NTMWD Wylie Water Treatment Plants Water Quality Data for Year 2020

Coliform Bacteria

Maximum Contaminant Level Goal	Total Coliform Maximum Contaminant Level	Highest No. of Positive	Fecal Coliform or E. Coli Maximum Contaminant Level	Total No. of Positive E. Coli or Fecal Coliform Samples	Violation	Likely Source of Contamination
0	1 positive monthly sample	0.00	0	0	No	Naturally present in the environment.

NOTE: Reported monthly tests found no fecal coliform bacteria. Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, bacteria may be present.

Regulated Contaminants

Disinfectants and Disinfection By-Products	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Total Haloacetic Acids (HAA5)	2020	17	8.1 - 20.5	No goal for the total	60	ppb	No	By-product of drinking water disinfection.
Total Trihalomethanes (TTHM)	2020	39	14.3 - 52.1	No goal for the total	80	ppb	No	By-product of drinking water disinfection.
Bromate	2020	8.91	8.91 - 8.91	5	10	ppb	No	By-product of drinking water ozonation.

NOTE: Not all sample results may have been used for calculating the Highest Level Detected because some results may be part of an evaluation to determine where compliance sampling should occur in the future. TCEQ only requires one sample annually for compliance testing.

Inorganic Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Antimony	2020	Levels lower than detect level	0 - 0	6	6	ppb	No	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder; and test addition.
Arsenic	2020	Levels lower than detect level	0 - 0	0	10	ppb	No	Erosion of natural deposits; runoff from orchards; runoff from glass and electronics production wastes.
Barium	2020	0.061	0.058 - 0.061	2	2	ppm	No	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits.
Beryllium	2020	Levels lower than detect level	0 - 0	4	4	ppb	No	Discharge from metal refineries and coal-burning factories; discharge from electrical, aerospace, and defense industries.
Cadmium	2020	Levels lower than detect level	0 - 0	5	5	ppb	No	Corrosion of galvanized pipes; erosion of natural deposits; discharge from metal refineries; runoff from waste batteries and paints.
Chromium	2020	Levels lower than detect level	0 - 0	100	100	ppb	No	Discharge from steel and pulp mills; erosion of natural deposits.
Fluoride	2020	0.225	0.218 - 0.225	4	4	ppm	No	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories.
Mercury	2020	Levels lower than detect level	0 - 0	2	2	ppb	No	Erosion of natural deposits; discharge from refineries and factories; runoff from landfills; runoff from cropland.
Nitrate (measured as Nitrogen)	2020	0.827	0.266 - 0.827	10	10	ppm	No	Runoff from fertilizer use; leaching from septic tanks; sewage; erosion of natural deposits.
Selenium	2020	Levels lower than detect level	0 - 0	50	50	ppb	No	Discharge from petroleum and metal refineries; erosion of natural deposits; discharge from mines.
Thallium	2020	Levels lower than detect level	0 - 0	0.5	2	ppb	No	Discharge from electronics, glass, and leaching from ore-processing sites; drug factories.

Nitrate Advisory: Nitrate in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. High nitrate levels in drinking water can cause blue baby syndrome. Nitrate levels may rise quickly for short periods of time because of rainfall or agricultural activity. If you are caring for an infant you should ask advice from your health care provider.

Radioactive Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Beta/Photon emitters	2018	8.0	8.0 - 8.0	0	50	pCi/L	No	Decay of natural and man-made deposits.
Gross alpha excluding radon and uranium	2018	Levels lower than detect level	0 - 0	0	15	pCi/L	No	Erosion of natural deposits.
Radium	2018	Levels lower than detect level	0 - 0	0	5	pCi/L	No	Erosion of natural deposits.

Synthetic organic contaminants including pesticides and herbicides	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
2, 4, 5 - TP (Silvex)	2019	Levels lower than detect level	0 - 0	50	50	ppb	No	Residue of banned herbicide.
2, 4 - D	2019	Levels lower than detect level	0 - 0	70	70	ppb	No	Runoff from herbicide used on row crops.
Alachlor	2020	Levels lower than detect level	0 - 0	0	2	ppb	No	Runoff from herbicide used on row crops.
Aldicarb	2019	Levels lower than detect level	0 - 0	0	3	ppb	No	Runoff from herbicide used on row crops.
Aldicarb Sulfone	2019	Levels lower than detect level	0 - 0	0	2	ppb	No	Runoff from herbicide used on row crops.
Aldicarb Sulfoxide	2019	Levels lower than detect level	0 - 0	3	4	ppb	No	Runoff from herbicide used on row crops.
Atrazine	2020	0.2	0.2 - 0.2	3	3	ppb	No	Runoff from herbicide used on row crops.
Benzo (a) pyrene	2020	Levels lower than detect level	0 - 0	0	200	ppt	No	Leaching from linings of water storage tanks and distribution lines.
Carbofuran	2019	Levels lower than detect level	0 - 0	40	40	ppb	No	Leaching of soil fumigant used on rice and alfalfa.
Chlordane	2020	Levels lower than detect level	0 - 0	0	2	ppb	No	Residue of banned termiticide.
Dalapon	2019	Levels lower than detect level	0 - 0	200	200	ppb	No	Runoff from herbicide used on rights of way.
Di (2-ethylhexyl) adipate	2020	Levels lower than detect level	0 - 0	400	400	ppb	No	Discharge from chemical factories.
Di (2-ethylhexyl) phthalate	2020	0.6	0.6 - 0.6	0	6	ppb	No	Discharge from rubber and chemical factories.
Dibromochloropropane (DBCP)	2019	Levels lower than detect level	0 - 0	0	200	ppt	No	Runoff / leaching from soil fumigant used on soybeans, cotton, pineapples, and orchards.
Dinoseb	2019	Levels lower than detect level	0 - 0	7	7	ppb	No	Runoff from herbicide used on soybeans and vegetables.
Endrin	2020	Levels lower than detect level	0 - 0	2	2	ppb	No	Residue of banned insecticide.
Ethylene dibromide	2019	Levels lower than detect level	0 - 0	0	50	ppt	No	Discharge from petroleum refineries.
Heptachlor	2020	Levels lower than detect level	0 - 0	0	400	ppt	No	Residue of banned termiticide.
Heptachlor epoxide	2020	Levels lower than detect level	0 - 0	0	200	ppt	No	Breakdown of heptachlor.

Hexachlorobenzene	2020	Levels lower than detect level	0 - 0	0	1	ppb	No	Discharge from metal refineries and agricultural chemical factories.
Hexachlorocyclopentadiene	2020	Levels lower than detect level	0 - 0	50	50	ppb	No	Discharge from chemical factories.
Lindane	2020	Levels lower than detect level	0 - 0	200	200	ppt	No	Runoff / leaching from insecticide used on cattle, lumber, and gardens.
Methoxychlor	2020	Levels lower than detect level	0 - 0	40	40	ppb	No	Runoff / leaching from insecticide used on fruits, vegetables, alfalfa, and livestock.
Oxamyl [Vydate]	2019	Levels lower than detect level	0 - 0	200	200	ppb	No	Runoff / leaching from insecticide used on apples, potatoes, and tomatoes.
Pentachlorophenol	2019	Levels lower than detect level	0 - 0	0	1	ppb	No	Discharge from wood preserving factories.
Picloram	2019	Levels lower than detect level	0 - 0	4	500	ppb	No	Herbicide runoff.
Simazine	2020	0.08	0.07 - 0.08	4	4	ppb	No	Herbicide runoff.
Toxaphene	2020	Levels lower than detect level	0 - 0	0	3	ppb	No	Runoff / leaching from insecticide used on cotton and cattle.
Volatile Organic Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
1, 1, 1 - Trichloroethane	2020	Levels lower than detect level	0 - 0	200	200	ppb	No	Discharge from metal degreasing sites and other factories.
1, 1, 2 - Trichloroethane	2020	Levels lower than detect level	0 - 0	3	5	ppb	No	Discharge from industrial chemical factories.
1, 1 - Dichloroethylene	2020	Levels lower than detect level	0 - 0	7	7	ppb	No	Discharge from industrial chemical factories.
1, 2, 4 - Trichlorobenzene	2020	Levels lower than detect level	0 - 0	70	70	ppb	No	Discharge from textile-finishing factories.
1, 2 - Dichloroethane	2020	Levels lower than detect level	0 - 0	0	5	ppb	No	Discharge from industrial chemical factories.
1, 2 - Dichloropropane	2020	Levels lower than detect level	0 - 0	0	5	ppb	No	Discharge from industrial chemical factories.
Benzene	2020	Levels lower than detect level	0 - 0	0	5	ppb	No	Discharge from factories; leaching from gas storage tanks and landfills.
Carbon Tetrachloride	2020	Levels lower than detect level	0 - 0	0	5	ppb	No	Discharge from chemical plants and other industrial activities.

Volatile Organic Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Chlorobenzene	2020	Levels lower than detect level	0 - 0	100	100	ppb	No	Discharge from chemical and agricultural chemical factories.
Dichloromethane	2020	Levels lower than detect level	0 - 0	0	5	ppb	No	Discharge from pharmaceutical and chemical factories.
Ethylbenzene	2020	Levels lower than detect level	0 - 0	0	700	ppb	No	Discharge from petroleum refineries.
Styrene	2020	Levels lower than detect level	0 - 0	100	100	ppb	No	Discharge from rubber and plastic factories; leaching from landfills.
Tetrachloroethylene	2020	Levels lower than detect level	0 - 0	0	5	ppb	No	Discharge from factories and dry cleaners.
Toluene	2020	Levels lower than detect level	0 - 0	1	1	ppm	No	Discharge from petroleum factories.
Trichloroethylene	2020	Levels lower than detect level	0 - 0	0	5	ppb	No	Discharge from metal degreasing sites and other factories.
Vinyl Chloride	2020	Levels lower than detect level	0 - 0	0	2	ppb	No	Leaching from PVC piping; discharge from plastics factories.
Xylenes	2020	Levels lower than detect level	0 - 0	10	10	ppm	No	Discharge from petroleum factories; discharge from chemical factories.
cis - 1, 2 - Dichloroethylene	2020	Levels lower than detect level	0 - 0	70	70	ppb	No	Discharge from industrial chemical factories.
o - Dichlorobenzene	2020	Levels lower than detect level	0 - 0	600	600	ppb	No	Discharge from industrial chemical factories.
p - Dichlorobenzene	2020	Levels lower than detect level	0 - 0	75	75	ppb	No	Discharge from industrial chemical factories.
trans - 1, 2 - Dichloroethylene	2020	Levels lower than detect level	0 - 0	100	100	ppb	No	Discharge from industrial chemical factories.

Turbidity

	Limit (Treatment Technique)	Level Detected	Violation	Likely Source of Contamination
Highest single measurement	1 NTU	0.31 NTU	No	Soil runoff.
Lowest monthly percentage (%) meeting limit	0.3 NTU	100.00%	No	Soil runoff.

NOTE: Turbidity is a measurement of the cloudiness of the water caused by suspended particles. We monitor it because it is a good indicator of water quality and the effectiveness of our filtration.

Maximum Residual Disinfectant Level

Disinfectant Type	Year	Average Level of Quarterly Data	Lowest Result of Single Sample	Highest Result of Single Sample	MRDL	MRDLG	Units	Source of Chemical
Chlorine Residual (Chloramines)	2020	1.75	1.00	2.20	4.00	<4.0	ppm	Disinfectant used to control microbes.
Chlorine Dioxide	2020	0	0	0	0.80	0.80	ppm	Disinfectant.
Chlorite	2020	0.0475	0	0.483	1.00	N/A	ppm	Disinfectant.

NOTE: Water providers are required to maintain a minimum chlorine disinfection residual level of 0.5 parts per million (ppm) for systems disinfecting with chloramines and an annual average chlorine disinfection residual level of between 0.5 (ppm) and 4 parts per million (ppm).

Total Organic Carbon

	Collection Date	Highest Level Detected	Range of Levels Detected	Units	Likely Source of Contamination
Source Water	2020	5.16	3.95 - 5.16	ppm	Naturally present in the environment.
Drinking Water	2020	3.14	2.13 - 3.14	ppm	Naturally present in the environment.
Removal Ratio	2020	53.9	28.4 - 53.9	% removal *	N/A

NOTE: Total organic carbon (TOC) has no health effects. The disinfectant can combine with TOC to form disinfection by-products. Disinfection is necessary to ensure that water does not have unacceptable levels of pathogens. By-products of disinfection include trihalomethanes (THMs) and haloacetic acids (HAA) which are reported elsewhere in this report.
* Removal ratio is the percent of TOC removed by the treatment process divided by the percent of TOC required by TCEQ to be removed.

Cryptosporidium and Giardia

Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	Units	Likely Source of Contamination
Cryptosporidium	2020	0	0 - 0	(Oo) Cysts/L	Human and animal fecal waste.
Giardia	2020	0	0 - 0	(Oo) Cysts/L	Human and animal fecal waste.

Lead and Copper

Lead and Copper	Date Sampled	Action Level (AL)	90th Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Copper	2019	1	0.47	0	ppb	No	Corrosion of household plumbing systems; erosion of natural deposits.
Lead	2020	0.00	1.2	0	ppm	No	Erosion of natural deposits; leaching from wood preservatives; corrosion of household plumbing systems.

ADDITIONAL HEALTH INFORMATION 2019

in drinking water is primarily from materials and components associated with service lines and home plumbing. High Point WSC is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Unregulated Contaminants

Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	Units	Likely Source of Contamination
Chloroform	2020	24.2	7.38 - 24.2	ppb	By-product of drinking water disinfection.
Bromoform	2020	2.12	1.68 - 2.12	ppb	By-product of drinking water disinfection.
Bromodichloromethane	2020	16.4	4.48 - 16.4	ppb	By-product of drinking water disinfection.
Dibromochloromethane	2020	9.4	2.25 - 9.4	ppb	By-product of drinking water disinfection.

NOTE: Bromoform, chloroform, bromodichloromethane, and dibromochloromethane are disinfection by-products. There is no maximum contaminant level for these chemicals at the entry point to distribution.

Secondary and Other Constituents Not Regulated

Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	Units	Likely Source of Contamination
Aluminum	2020	Levels lower than detect level	0 - 0	ppm	Erosion of natural deposits.
Calcium	2020	62.4	58.3 - 62.4	ppm	Abundant naturally occurring element.
Chloride	2020	78.9	23.2 - 78.9	ppm	Abundant naturally occurring element; used in water purification; by-product of oil field activity.
Iron	2020	Levels lower than detect level	0 - 0	ppm	Erosion of natural deposits; iron or steel water delivery equipment or facilities.
Magnesium	2020	9.40	8.83 - 9.40	ppm	Abundant naturally occurring element.
Manganese	2020	0.017	0.012 - 0.017	ppm	Abundant naturally occurring element.
Nickel	2020	0.0068	0.0066 - 0.0068	ppm	Erosion of natural deposits.
pH	2020	8.60	8.04 - 8.60	units	Measure of corrosivity of water.
Silver	2020	Levels lower than detect level	0 - 0	ppm	Erosion of natural deposits.
Sodium	2020	68.5	62.7 - 68.5	ppm	Erosion of natural deposits; by-product of oil field activity.
Sulfate	2020	158	42.0 - 158	ppm	Naturally occurring; common industrial by-product; by-product of oil field activity.
Total Alkalinity as CaCO3	2020	107	72.0 - 107	ppm	Naturally occurring soluble mineral salts.
Total Dissolved Solids	2020	504	265 - 504	ppm	Total dissolved mineral constituents in water.
Total Hardness as CaCO3	2020	207	106 - 207	ppm	Naturally occurring calcium.
Zinc	2020	Levels lower than detect level	0 - 0	ppm	Moderately abundant naturally occurring element used in the metal industry.

Violations Table

Violation Type	Violation Begin	Violation End	Violation Explanation
None	N/A	N/A	N/A

NTMWD Tawakoni Water Treatment Plants Water Quality Data for Year 2020

Coliform Bacteria

Maximum Contaminant Level Goal	Total Coliform Maximum Contaminant Level	Highest No. of Positive	Fecal Coliform or E. Coli Maximum Contaminant Level	Total No. of Positive E. Coli or Fecal Coliform Samples	Violation	Likely Source of Contamination
0	1 positive monthly sample	0.00	0	0		Naturally present in the environment.
NOTE: Reported monthly tests found no fecal coliform bacteria. Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, bacteria may be present.						

Regulated Contaminants

Disinfectants and Disinfection By-Products	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Total Haloacetic Acids (HAA5)	2020	17	8.1 - 20.5	No goal for the total	60	ppb	No	By-product of drinking water disinfection.
Total Trihalomethanes (TTHM)	2020	39	14.3 - 52.1	No goal for the total	80	ppb	No	By-product of drinking water disinfection.
Bromate	2020	Levels lower than detect level	0 - 0	5	10	ppb	No	By-product of drinking water ozonation.

NOTE: Not all sample results may have been used for calculating the Highest Level Detected because some results may be part of an evaluation to determine where compliance sampling should occur in the future. TCEQ only requires one sample annually for compliance testing.

Inorganic Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Antimony	2020	Levels lower than detect level	0 - 0	6	6	ppb	No	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder; and test addition.
Arsenic	2020	Levels lower than detect level	0 - 0	0	10	ppb	No	Erosion of natural deposits; runoff from orchards; runoff from glass and electronics production wastes.
Barium	2020	0.054	0.054 - 0.054	2	2	ppm	No	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits.
Beryllium	2020	Levels lower than detect level	0 - 0	4	4	ppb	No	Discharge from metal refineries and coal-burning factories; discharge from electrical, aerospace, and defense industries.
Cadmium	2020	Levels lower than detect level	0 - 0	5	5	ppb	No	Corrosion of galvanized pipes; erosion of natural deposits; discharge from metal refineries; runoff from waste batteries and paints.
Chromium	2020	Levels lower than detect level	0 - 0	100	100	ppb	No	Discharge from steel and pulp mills; erosion of natural deposits.
Fluoride	2020	0.615	0.615 - 0.615	4	4	ppm	No	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories.
Mercury	2020	Levels lower than detect level	0 - 0	2	2	ppb	No	Erosion of natural deposits; discharge from refineries and factories; runoff from landfills; runoff from cropland.
Nitrate (measured as Nitrogen)	2020	0.37	0.37 - 0.37	10	10	ppm	No	Runoff from fertilizer use; leaching from septic tanks; sewage; erosion of natural deposits.
Selenium	2020	Levels lower than detect level	0 - 0	50	50	ppb	No	Discharge from petroleum and metal refineries; erosion of natural deposits; discharge from mines.
Thallium	2020	Levels lower than detect level	0 - 0	0.5	2	ppb	No	Discharge from electronics, glass, and leaching from ore-processing sites; drug factories.

Nitrate Advisory: Nitrate in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. High nitrate levels in drinking water can cause blue baby syndrome. Nitrate levels may rise quickly for short periods of time because of rainfall or agricultural activity. If you are caring for an infant you should ask advice from your health care provider.

Radioactive Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Beta/alpha emitters	2018	Levels lower than detect level	0 - 0	0	50	pCi/L	No	Decay of natural and man-made deposits.
Gross alpha excluding radon and uranium	2018	Levels lower than detect level	0 - 0	0	15	pCi/L	No	Erosion of natural deposits.
Radium	2018	Levels lower than detect level	0 - 0	0	5	pCi/L	No	Erosion of natural deposits.

Synthetic Organic Contaminants including pesticides and herbicides	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
2, 4, 5 - TP (Silvex)	2018	Levels lower than detect level	0 - 0	50	50	ppb	No	Residue of banned herbicide.
2, 4 - D	2018	Levels lower than detect level	0 - 0	70	70	ppb	No	Runoff from herbicide used on row crops.
Alachlor	2018	Levels lower than detect level	0 - 0	0	2	ppb	No	Runoff from herbicide used on row crops.
Aldicarb	2018	Levels lower than detect level	0 - 0	0	3	ppb	No	Runoff from pesticide used on row crops.
Aldicarb Sulfone	2018	Levels lower than detect level	0 - 0	0	2	ppb	No	Runoff from pesticide used on row crops.
Aldicarb Sulfoxide	2018	Levels lower than detect level	0 - 0	3	4	ppb	No	Runoff from pesticide used on row crops.
Atrazine	2018	0.2	0.2 - 0.2	3	3	ppb	No	Runoff from herbicide used on row crops.
Benzo (a) pyrene	2018	Levels lower than detect level	0 - 0	0	200	ppt	No	Leaching from linings of water storage tanks and distribution lines.
Carbofuran	2018	Levels lower than detect level	0 - 0	40	40	ppb	No	Leaching of soil fumigant used on rice and alfalfa.
Chlordane	2018	Levels lower than detect level	0 - 0	0	2	ppb	No	Residue of banned termiticide.
Dalapon	2018	Levels lower than detect level	0 - 0	200	200	ppb	No	Runoff from herbicide used on rights of way.
Di (2-ethylhexyl) adipate	2018	Levels lower than detect level	0 - 0	400	400	ppb	No	Discharge from chemical factories.
Di (2-ethylhexyl) phthalate	2018	Levels lower than detect level	0 - 0	0	6	ppb	No	Discharge from rubber and chemical factories.
Dibromochloropropane (DBCP)	2018	Levels lower than detect level	0 - 0	0	200	ppt	No	Runoff / leaching from soil fumigant used on soybeans, cotton, pineapples, and orchards.
Dinoseb	2018	Levels lower than detect level	0 - 0	7	7	ppb	No	Runoff from herbicide used on soybeans and vegetables.
Endrin	2018	Levels lower than detect level	0 - 0	2	2	ppb	No	Residue of banned insecticide.
Ethylene dibromide	2018	Levels lower than detect level	0 - 0	0	50	ppt	No	Discharge from petroleum refineries.
Heptachlor	2018	Levels lower than detect level	0 - 0	0	400	ppt	No	Residue of banned termiticide.
Heptachlor epoxide	2018	Levels lower than detect level	0 - 0	0	200	ppt	No	Breakdown of heptachlor.

Hexachlorobenzene	2018	Levels lower than detect level	0 - 0	0	1	ppb	No	Discharge from metal refineries and agricultural chemical factories.
Hexachlorocyclopentadiene	2018	Levels lower than detect level	0 - 0	50	50	ppb	No	Discharge from chemical factories.
Lindane	2018	Levels lower than detect level	0 - 0	200	200	ppt	No	Runoff / leaching from insecticide used on cattle, lumber, and gardens.
Methoxychlor	2018	Levels lower than detect level	0 - 0	40	40	ppb	No	Runoff / leaching from insecticide used on fruits, vegetables, alfalfa, and livestock.
Oxamyl [Vydate]	2018	Levels lower than detect level	0 - 0	200	200	ppb	No	Runoff / leaching from insecticide used on apples, potatoes, and tomatoes.
Pentachlorophenol	2018	Levels lower than detect level	0 - 0	0	1	ppb	No	Discharge from wood preserving factories.
Picloram	2018	Levels lower than detect level	0 - 0	4	500	ppb	No	Herbicide runoff.
Simazine	2018	Levels lower than detect level	0 - 0	4	4	ppb	No	Herbicide runoff.
Toxaphene	2018	Levels lower than detect level	0 - 0	0	3	ppb	No	Runoff / leaching from insecticide used on cotton and cattle.
Volatile Organic Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
1, 1, 1 - Trichloroethane	2020	Levels lower than detect level	0 - 0	200	200	ppb	No	Discharge from metal degreasing sites and other factories.
1, 1, 2 - Trichloroethane	2020	Levels lower than detect level	0 - 0	3	5	ppb	No	Discharge from industrial chemical factories.
1, 1 - Dichloroethylene	2020	Levels lower than detect level	0 - 0	7	7	ppb	No	Discharge from industrial chemical factories.
1, 2, 4 - Trichlorobenzene	2020	Levels lower than detect level	0 - 0	70	70	ppb	No	Discharge from textile-finishing factories.
1, 2 - Dichloroethane	2020	Levels lower than detect level	0 - 0	0	5	ppb	No	Discharge from industrial chemical factories.
1, 2 - Dichloropropane	2020	Levels lower than detect level	0 - 0	0	5	ppb	No	Discharge from industrial chemical factories.
Benzene	2020	Levels lower than detect level	0 - 0	0	5	ppb	No	Discharge from factories; leaching from gas storage tanks and landfills.
Carbon Tetrachloride	2020	Levels lower than detect level	0 - 0	0	5	ppb	No	Discharge from chemical plants and other industrial activities.

Volatile Organic Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Chlorobenzene	2020	Levels lower than detect level	0 - 0	100	100	ppb	No	Discharge from chemical and agricultural chemical factories.
Dichloromethane	2020	Levels lower than detect level	0 - 0	0	5	ppb	No	Discharge from pharmaceutical and chemical factories.
Ethylbenzene	2020	Levels lower than detect level	0 - 0	0	700	ppb	No	Discharge from petroleum refineries.
Styrene	2020	Levels lower than detect level	0 - 0	100	100	ppb	No	Discharge from rubber and plastic factories; leaching from landfills.
Tetrachloroethylene	2020	Levels lower than detect level	0 - 0	0	5	ppb	No	Discharge from factories and dry cleaners.
Toluene	2020	Levels lower than detect level	0 - 0	1	1	ppm	No	Discharge from petroleum factories.
Trichloroethylene	2020	Levels lower than detect level	0 - 0	0	5	ppb	No	Discharge from metal degreasing sites and other factories.
Vinyl Chloride	2020	Levels lower than detect level	0 - 0	0	2	ppb	No	Leaching from PVC piping; discharge from plastics factories.
Xylenes	2020	Levels lower than detect level	0 - 0	10	10	ppm	No	Discharge from petroleum factories; discharge from chemical factories.
cis - 1, 2 - Dichloroethylene	2020	Levels lower than detect level	0 - 0	70	70	ppb	No	Discharge from industrial chemical factories.
o - Dichlorobenzene	2020	Levels lower than detect level	0 - 0	600	600	ppb	No	Discharge from industrial chemical factories.
p - Dichlorobenzene	2020	Levels lower than detect level	0 - 0	75	75	ppb	No	Discharge from industrial chemical factories.
trans - 1, 2 - Dichloroethylene	2020	Levels lower than detect level	0 - 0	100	100	ppb	No	Discharge from industrial chemical factories.

Turbidity

	Limit (Treatment Technique)	Level Detected	Violation	Likely Source of Contamination
Highest single measurement	1 NTU	0.15 NTU	No	Soil runoff.
Lowest monthly percentage (%) meeting limit	0.3 NTU	100.00%	No	Soil runoff.

NOTE: Turbidity is a measurement of the cloudiness of the water caused by suspended particles. We monitor it because it is a good indicator of water quality and the effectiveness of our filtration.

Maximum Residual Disinfectant Level

Disinfectant Type	Year	Average Level	Minimum Level	Maximum Level	MRDL	MRDLG	Units	Source of Chemical
Chlorine Residual (Chloramines)	2020	1.75	1.00	2.20	4.00	<4.0	ppm	Disinfectant used to control microbes.
Chlorine Dioxide	2020	0	0	0	0.80	0.80	ppm	Disinfectant.
Chlorite	2020	0.18	0.01	0.66	1.00	N/A	ppm	Disinfectant.

NOTE: Water providers are required to maintain a minimum chlorine disinfection residual level of 0.5 parts per million (ppm) for systems disinfecting with chloramines and an annual average chlorine disinfection residual level of between 0.5 (ppm) and 4 parts per million (ppm).

Total Organic Carbon

	Collection Date	Highest Level Detected	Range of Levels Detected	Units	Likely Source of Contamination
Source Water	2020	6.17	4.61 - 6.17	ppm	Naturally present in the environment.
Drinking Water	2020	2.67	1.79 - 2.67	ppm	Naturally present in the environment.
Removal Ratio	2020	61.6	47.6 - 61.6	% removal *	N/A

NOTE: Total organic carbon (TOC) has no health effects. The disinfectant can combine with TOC to form disinfection by-products. Disinfection is necessary to ensure that water does not have unacceptable levels of pathogens. By-products of disinfection include trihalomethanes (THMs) and haloacetic acids (HAA) which are reported elsewhere in this report. * Removal ratio is the percent of TOC removed by the treatment process divided by the percent of TOC required by TCEQ to be removed.

Cryptosporidium and Giardia

Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	Units	Likely Source of Contamination
Cryptosporidium	2020	0	0 - 0	(Oo) Cysts/L	Human and animal fecal waste.
Giardia	2020	0	0 - 0	(Oo) Cysts/L	Human and animal fecal waste.

Lead and Copper

Lead and Copper	Date Sampled	Action Level (AL)	90th Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Lead	2019	15	0.47	0	ppb		Erosion of natural deposits; leaching from wood preservatives; corrosion of household plumbing systems.
Copper	2019	1.3	1.2	0	ppm		Corrosion of household plumbing systems; erosion of natural deposits.

ADDITIONAL HEALTH INFORMATION FOR LEAD: If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. High Point WSC is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Unregulated Contaminants

Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	Units	Likely Source of Contamination
Chloroform	2020	24.2	7.38 - 24.2	ppb	By-product of drinking water disinfection.
Bromoform	2020	2.12	1.68 - 2.12	ppb	By-product of drinking water disinfection.
Bromodichloromethane	2020	16.4	4.48 - 16.4	ppb	By-product of drinking water disinfection.
Dibromochloromethane	2020	9.4	2.25 - 9.4	ppb	By-product of drinking water disinfection.

NOTE: Bromoform, chloroform, bromodichloromethane, and dibromochloromethane are disinfection by-products. There is no maximum contaminant level for these chemicals at the entry point to distribution.

Secondary and Other Constituents Not Regulated

Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	Units	Likely Source of Contamination
Aluminum	2020	0.044	0.044 - 0.044	ppm	Erosion of natural deposits.
Calcium	2020	38.9	38.9 - 38.9	ppm	Abundant naturally occurring element.
Chloride	2020	16.8	10.9 - 16.8	ppm	Abundant naturally occurring element; used in water purification; by-product of oil field activity.
Iron	2020	Levels lower than detect level	0 - 0	ppm	Erosion of natural deposits; iron or steel water delivery equipment or facilities.
Magnesium	2020	2.87	2.87 - 2.87	ppm	Abundant naturally occurring element.
Manganese	2020	0.0059	0.0059 - 0.0059	ppm	Abundant naturally occurring element.
Nickel	2020	0.0039	0.0039 - 0.0039	ppm	Erosion of natural deposits.
pH	2020	8.40	7.60 - 8.40	units	Measure of corrosivity of water.
Silver	2020	Levels lower than detect level	0 - 0	ppm	Erosion of natural deposits.
Sodium	2020	14.9	14.9 - 14.9	ppm	Erosion of natural deposits; by-product of oil field activity.
Sulfate	2020	73.50	50.1 - 73.5	ppm	Naturally occurring; common industrial by-product; by-product of oil field activity.
Total Alkalinity as CaCO3	2020	65.0	54.0 - 65.0	ppm	Naturally occurring soluble mineral salts.
Total Dissolved Solids	2020	258.00	155 - 258	ppm	Total dissolved mineral constituents in water.
Total Hardness as CaCO3	2020	127.00	98.8 - 127	ppm	Naturally occurring calcium.
Zinc	2020	Levels lower than detect level	0 - 0	ppm	Moderately abundant naturally occurring element used in the metal industry.